

**Virginia Department of Medical Assistance Services
Consumer Directed (CD) Services Personal Care
COVID-19 Flexibilities
Fact Sheet - 2020**

COVID-19 Virus Impact

The Department of Medical Assistance Services (DMAS) provided guidance on the flexibilities available to personal care providers in light of the public health emergency presented by the COVID-19 virus. The flexibilities include specific items related to Home and Community-Based Services (HCBS) Waivers, including the DD Waivers and the CCC Plus Waiver.

Temporary CD Program Flexibilities

Effective April 20, 2020, legally responsible individuals (parents of children under age 18 and spouses) may temporarily provide personal care/personal assistance services and be paid during the emergency period. All paid aides or attendants must comply with all other existing program requirements.

Impacted Populations

Consumer Directed Medicaid members, Personal Care Attendants, and current or existing Employer of Record.

Roles and Responsibilities

Personal Care Attendant (PCA)	Employer of Record (EOR)
<ul style="list-style-type: none"> • Provides personal care or supports for the waiver individual. • Hired by the EOR to provide CD personal assistance • Be 18 years of age or older • Have skills to perform services specified in the member’s plan of care • Have basic math, reading, and writing skills • Have a valid social security number and be authorized to work in the United States • Successfully pass background checks: VA State Police - Criminal VA Dept. of Social Services Child Protective Services –Central Registry 	<ul style="list-style-type: none"> • Recruiting, interviewing, hiring, training, directing and supervising all attendants • Firing an attendant, if necessary • Making schedules and tasks to be completed by each attendant • Managing and evaluating the work of each attendant • Keeping track of the services provided by the attendant • Establishing a system for signing and submitting timesheets

Service Limitations

During the COVID-19 Pandemic, an Attendant *may*:

- Be the spouse of the individual receiving services
- Be the parent or step parent of a minor child receiving services

An Attendant *may not*:

- Be the designated EOR directing care for the individual receiving services

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Enrollment Process

To enroll as a temporary personal care attendant, please contact your associated fiscal employer agent using the information below.

ACES\$	800-344-7211	https://www.mycil.org/aces/aces-virginia/
CDCN	888-444-8182	https://www.consumerdirectva.com/
PPL	833-549-5672	http://publicpartnerships.com/programs/virginia/index.html

Frequently Asked Questions

How can I become the temporary Attendant for my spouse or minor child?

All temporary attendants must complete enrollment documents through their current fiscal employer agent ACES\$, Consumer Direct Care Network (CDCN), or Public Partnerships, LLC (PPL).

Can parents of minor children and spouses be paid for consumer-directed personal care, respite care, and companion care services?

*Temporary attendants can be paid to provide personal care services. They **cannot** provide respite or companion care services.*

Will I be able to be a permanent attendant for my minor child or spouse?

*No, this program change is in response to COVID-19 emergency and is **temporary**. Parents and spouses are **temporary** workers and will not receive pay once this pandemic is over.*

More Resources

Medicaid members with additional questions about the consumer direction program may contact their services facilitator for further assistance.

For more information about DMAS and the response to COVID-19, please visit www.dmas.virginia.gov.