

ACES\$ Illinois

Roles, Responsibilities & Timesheet Quick Tips



Roles and Responsibilities

	EMPLOYEE	EMPLOYER
CareAttend EVV Mobile App	<p>Downloads and registers the CareAttend app to their device</p> <p>Clocks in/out for each shift in the CareAttend app</p>	Approves shifts in the CareAttend app at the end of the shift
EVV-IVR (Interactive Voice Response) EVV using landline phone	Calls the EVV-IVR phone number to clock in/out from the Consumer's registered landline phone	
ACES\$ Online Portal	<p>Edits shifts when necessary</p> <p>Submits/edits shifts for EOR approval</p> <p>Self-rejects shifts if needed</p>	Approves/rejects shifts in the ACES\$ Online portal

Timesheet Quick Tips

Timesheet Creation

At the end of a pay period, all accepted Electronic Visit Verification (EVV) shifts convert to an electronic timesheet.

Timesheet Payment Status

If the timesheet is approved to be paid, the timesheet status is **POSTED**. Upcoming payroll information is visible on the ACES\$ Online portal dashboard.

Timesheet Errors and Corrections

If there is an issue or error within the timesheet, the status is **KICKOUT**. The Employee edits shifts per the Employer's direction in ACES\$ Online under *Edit EVV Shifts*. Once edits are complete, the Employee submits to the Employer for approval. The Employer can approve or reject the shifts in ACES\$ Online under *Pending EVV Visits*.



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