

# ACCESS\$ Illinois

## EVV CareAttend App: How to Download



### Download the CareAttend Electronic Visit Verification (EVV) Mobile App

CareAttend is a free app published by CellTrak. It is compatible with a wide range of Apple and Android devices.

#### To Get the CareAttend App

**Step 1:** Open your device's Camera app and use the camera to view the appropriate QR code for your device.

**Step 2:** Wait with the code in your camera's field of view until a link appears.

**Step 3:** Tap the link to open the CareAttend page in your device's app store.

#### Download for Apple Devices



#### Download for Android Devices



#### To Get the CareAttend App Without Using a QR Code

**Step 1:** Open your device's app store

**Step 2:** Search for **CareAttend**

**Step 3:** Tap **Get** or **Install** to download the app to your mobile device

**ACCESS\$ Illinois**

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# ACES\$ Illinois

## EVV CareAttend App: How to Register



### CareAttend Registration

**Step 1. Open the CareAttend App**

**Step 2. Tap Sign In to begin the registration process.**

**Step 3. Choose ACES\$ as the sign-in method. Tap Next.**

**Step 4. An ACES\$ Online login screen appears. Log in to ACES\$ Online using your existing email address and password.**

After entering your credentials, CareAttend continues with its setup process. *This is the only time you need to log in using your ACES\$ Online credentials.*

For future convenience, the next step is to **create a six-digit passcode** for unlocking the App.

If your device supports fingerprint or face unlocking, it can be enabled now or later in settings.

**Step 5. Enable permissions:**

- **Location Services (required)** to record the location of services provided.
- **Motion Access (optional)** to save battery. This may be declined.

Once the permissions are granted, CareAttend one-time registration is complete!

### Quick Tips

#### ACES\$ Online

Before registering the CareAttend App, you must have registered in the ACES\$ Online portal. If you do not have an ACES\$ Online account, create one by going to

**[login.Mycil.org](https://login.mycil.org)**

(Please see *How to Register for ACES\$ Online Portal User Guide*.)

#### GPS

CellTrak uses GPS to determine location for Electronic Visit Verification. This info is captured only at the times of clock in and clock out.

**GPS must be enabled for EVV compliance.**

#### Detailed Instructions

For more detailed instructions, visit **[www.mycil.org/resources/il-evv](https://www.mycil.org/resources/il-evv)**

