
ACES\$ Financial Management Services

Give Your Participants the ACES\$ Advantage

Voted #1 in Customer Service

ACES\$ has been voted #1 in customer service by our participants in every state we serve that has more than one FMS provider. As the only non-profit FMS provider, we can focus on our participants instead of profits.

Working With States to Design Solutions That Work for Everybody

More than just the only non-profit FMS provider, we're also stakeholders ourselves. 51% of our team members has a disability. We can help your state design an FMS solution that works for everybody.

Give your participants the ACES\$ Advantage:

- **A quick, personalized enrollment**

We know how frustrating filling out paperwork can be. 51% of our own team has a disability. That's why we made enrollment for both participants and attendants easy and fast. They can even choose optional in-person enrollment to streamline the process.

- **Outstanding customer service**

Since more than half our staff are people with disabilities, we know what it's like to navigate the FMS world. That's why we go above and beyond for our clients. We take the time to find the best solution.

- **Live phone-call support**

When participants and attendants call ACES\$, they reach a helpful team member — not an automated system.

- **Choice of timesheet submission**

Participants and attendants can email, mail, fax or save time with ACES\$ Online™.

- **Real-time data view**

With ACES\$ Online™, participants and case managers can see budget and timesheets in real time.

- **Transparency for quality assurance**

Thanks to customizable, robust reporting capabilities, administrators, case managers and participants have oversight at every level. They can quickly view real-time data on monthly usage, fraud abuse and more.

- **Integrated optional add-on EVV**

Our customizable EVV solution integrates seamlessly with our FMS and meets all 21st Century Cures Act requirements.



ACES\$ Mobile™ EVV Solution

An Optional Add-on to Our FMS

All-in-One FMS & EVV Solution

With ACES\$ there's no need to contract with a separate EVV provider. Our proprietary EVV solution — that seamlessly integrates into ACES\$ Online™ — is in full compliance with the 21st Century Cures Act. We designed it first and foremost with self-direction in mind.

ACES\$ EVV Solution provides:

- **Better record-keeping and quality management**

With one seamless solution, your state won't need to migrate or reconcile data. You get accurate record-keeping and improved quality management.

- **Total integration with ACES\$ Online™**

Our EVV Solution integrates with ACES\$ Online™. Program administrators, case managers, participants and employees have access to user-friendly data and robust reporting in real-time — all with one system.

- **Flexibility and independence**

We built the system to be customizable based on your program and participant needs. Our solution doesn't depend on advanced scheduling, because we understand how often that changes. We can even adjust location proximity to fit your program standards and stakeholder input.

- **EVV Training and customer service**

With our EVV solution, you get training and customer care for both employees and participants — all from the same organization. The FMS solution you get from ACES\$ meets user-focused quality standards.

- **Stakeholder input and 21st Century Cures Act compliance**

We understand the 21st Century Cures Act and the stakeholder input requirement. As a Center for Independent Living, we designed our system based on stakeholder input from the beginning. We embrace the opportunity to work with administrators and stakeholders to customize and implement a system that works for their needs.

